

Help monitor the services between the two cities by completing this feedback form

Date: Journey dep. point:

Train / coach operator (if known):

Fare: Advanced booking Bought on the day

Ticket checks: Prior to departure On train / coach On arrival

Booked Dep. Time: Actual Dep. Time:

Type of train / coach used (if known):

How busy was train / coach:

On departure: Standing room only Seats available Tables available No problems

During journey Standing room only Seats available Tables available No problems

Cleanliness of train / coach:

Seating: Disgusting Untidy Tidy Pristine

Tables: Disgusting Untidy Tidy Pristine

Toilets: Disgusting Untidy Tidy Pristine

Catering:

Promised (if known): Restaurant Restaurant Shop At seat At seat None
 (incl. in fare) (walk-in) (Host) (Trolley)

Actual: Restaurant Restaurant Shop At seat At seat None
 (incl. in fare) (walk-in) (Host) (Trolley)

Booked Arrival Time: Actual Arrival Time:

Journey arrival point: Overall length of journey (mins)

General Comments:

Do you want this feedback form to be sent to the operating company: Yes / No